

DIPLOMA OF HOSPITALITY MANAGEMENT

This hospitality management diploma programme aims to equip students with the necessary skills and knowledge for working in line and supervisory positions in the hospitality industry. The programme consists of two academic semesters.

This qualification reflects the role of highly skilled operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, cookery, food and beverage.

Program	Diploma of Hospitality Management	
Credit Hours	72 Credits	
Duration	Academic Year (9 Months)	
SUBJECT	CREDIT HOURS	CODE
English Language 101	3	EN101
English Language 102	3	EN102
Food and Beverage Service Management	3	HM100
Reservations Process	3	HM101
Room Division Operations	3	HM102
Hospitality & Tourism Business Environment	6	HM103
Law and Ethics in Hospitality and Tourism	6	HM104
Health and Safety	6	HM105
Manage Conflict	3	HM106
Industry Placement (Internship)	6	HM107
Hospitality Operations & Control Management	3	HM108
Marketing for Hospitality and Tourism	3	HM109
Work Experience with Personal Development Planning	3	HM110
Monitor staff performance	3	HM111
Practical Training	18	HM113