



## PROFESSIONAL DIPLOMA IN HOSPITALITY MANAGEMENT

This hospitality management diploma programme aims to equip students with the necessary skills and knowledge for working in line and supervisory positions in the hospitality industry. The programme consists of two academic semesters.

This qualification reflects the role of highly skilled operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, cookery, food and beverage.



Program	Professional Diploma in Hospitality Management	
Hours	240 Training Hours	
Duration	Academic Year (9 Months)	
SUBJECT	TRAINING HOURS	CODE
English Language 101	20	EN101
English Language 102	20	EN102
Food and Beverage Service Management	16	HM100
Reservations Process	16	HM101
Room Division Operations	12	HM102
Hospitality & Tourism Business Environment	12	HM103
Law and Ethics in Hospitality and Tourism	12	HM104
Health and Safety	16	HM105
Manage Conflict	16	HM106
Industry Placement (Internship)	16	HM107
Hospitality Operations & Control Management	16	HM108
Marketing for Hospitality and Tourism	16	HM109
Work Experience with Personal Development Planning	16	HM110
Monitor staff performance	16	HM111
Practical Training	20	HM113